

# Chemist On Call – Medication Checking Service

## Instruction Manual 2010

### How to Login

**Company Name:**

**Company Pin:**

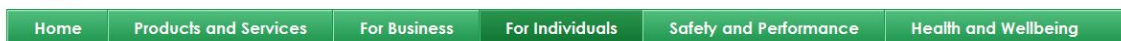
To perform a medication check online, have your pin number, contact and medication details to hand. Visit [www.chemist-on-call.com](http://www.chemist-on-call.com) you will find a new website full of helpful information, health advice and the safety requirements for the Rail Sector.



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[Login](#)

We care for you



Chemist on Call > For Individuals > Health and Wellbeing

- » Seasonal Issues / Alternatives
- » Occupational Health Referrals
- » Risks of Side Effects
- » Pharmacist Skills

## Health and Wellbeing

<b>» Seasonal Issues / Alternatives</b>  <p>Advice on safe self-medication for a range of seasonal conditions such as colds and flu and hayfever.</p>	<b>» Occupational Health Referrals</b>  <p>Chemist On Call operates a two-way referral system with occupational health providers.</p>	<b>» Risks of Side Effects</b>  <p>What to expect from your medication. Dealing with side-effects when they occur and how to avoid them with alternative products.</p>	<b>» Pharmacist Skills</b> <p>24/7 advice from the experts on all medicine related queries. Don't take a risk - ask our pharmacists and take their advice instead.</p>
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Click login, which is in the top right corner of every page (as marked by red arrow). You can also call directly on 08456 773001 for our team to perform the check directly.



### Welcome

It is your responsibility to remain free from drugs and alcohol at work. You or your team may be tested for the following substances and must avoid medications containing: Alcohol, Amphetamines, Benzodiazepines, Cannabis, Cocaine, Methadone, MDMA, Ecstasy, Opiates, Propoxyphene.

You must report ALL medications for yourself or staff you are responsible for to ensure that the pharmacist may consider any contra-indications and risks to performing your duties safely. These include: prescriptions, over-the-counter medication, herbal remedies, sports & body building supplements, internet purchased, diet pills, etc.

Enter your Company Name and Company PIN below, follow questions and take care typing medication and contact details. Update your medication check if your medication or dosage change.

We are open 24/7, 365 days a year and will respond to all medication checks within one hour. If you would prefer to call through your details please dial: 08456 773001

**Please note** that for website checks that are made outside normal office hours that have not been answered within 30 minutes, please call 08456 773001 and inform the pharmacist that you have performed a website check, provide the reference number and are awaiting an outcome.

Company Name:

Company Pin:

[Login](#)

## Contact Details

The individual taking the medication is known as the "employee". If the employee is reporting online directly click the top answer on "Who is calling?" If the Line Manager or someone else is performing the medication check on the employee's behalf, they select the correct button on "Who is calling? Please note that a fax or email is mandatory for the Line Manager or supervisor.

### Call Details


Call opened:	28/06/2010 14:11
Call taken by:	Mrs Carol Kennedy Filer
Company:	Network Rail
PIN:	

**Company has been created**

### Personal Details - Medication Details

\* please try to complete email, fax and phone numbers where possible

#### Who is calling?

Employee who is taking medication \* 

Line Manager of the employee \*

Caller on behalf of the employee. Please complete contact details below. \*

#### Employee details

Title:  
Please select ▼

First name: \*

Surname: \*

Phone: \*

Email:

Email confirmation:

Fax:

Is role safety critical?  
(Note: It is the employee's duty to inform the GP, Dentist, Hospital or Pharmacist of their safety critical status. In many cases alternative medication may be prescribed that does not restrict your duties. You may download advice on this at [www.chemist-on-call.com](http://www.chemist-on-call.com) home page.)

Yes

No

Sentinel card holder?

Yes

No

Does the employee ever work alone?

Yes

No

#### Line manager details

If the line manager is on holiday or absent, please enter the person who is responsible for the employee's duties

Title:  
Please select ▼

First name: \*

Surname: \*

Phone: \*

Email: \*

Email confirmation:

Fax: \*

[Return Later](#) [Next](#)

## Medication Details

Each medication is added one by one – this is new as the previous website could only handle one medication at a time. Please make sure you enter **ALL** current medication being taken.

### Call Details

Call opened: 28/06/2010 14:11  
Call taken by: Mrs Carol Kennedy  
Filer  
Company: Network Rail  
PIN:  
Medication is for (Employee name): Mr Network Rail  
Employee phone: 09  
Job title: Trackman  
Sentinel card: Yes  
Safety critical: Yes  
Working alone: Yes  
Line manager name: Mr Northern Line  
Line manager phone:  
Line manager fax: 0101010101  
Line manager email: northern@line.com  
Caller:  
Caller phone:  
Caller fax:  
Caller email:

### Personal Details - Medication Details

#### Medication Details

Name of medication taken: \*

Dosage: \*

How often taken?: \*  
Please Select

Last dose: \*  
Please Select

Exact time:

Taken before  
 Yes  
 No

Experienced side effects?  
 Yes  
 No

Side effects: \*

[Return Later](#) [Next](#)

## Medication summarised and additional medication question confirmation required

After each medication is added, the employee has an opportunity to review what has been added before choosing to either: add another medication, or confirm no additional medication is being taken and then to “place call”.

### Call Details

Call opened: 28/06/2010 14:11  
Call taken by: Mrs Carol Kennedy  
Filer  
Company: Network Rail  
PIN:  
Medication is for (Employee name): Mr Network Rail  
Employee phone: 09  
Job title: Trackman  
Sentinel card: Yes  
Safety critical: Yes  
Working alone: Yes  
Line manager name: Mr Northern Line  
Line manager phone:  
Line manager fax: 0101010101  
Line manager email: northern@line.com  
Caller:  
Caller phone:  
Caller fax:  
Caller email:

### Personal Details - Medication Details

#### Medication Details

1. Co-codamol  
500mg/30mg, 4 per day, 8-12 hours ago, Taken before, Have side effects: Dizziness  
[Edit medication](#)  
[Delete medication](#)

#### Is there any other medication being taken?

[Add additional medication](#)

NO ADDITIONAL MEDICATION IS BEING TAKEN

[Return Later](#) [Place call](#)

## Confirmation Call ID

If you have entered a single medication and it is within our database, the website will provide an immediate outcome, just as the previous website. You can download the review summary for printing and holding on the personnel file.

**CHEMIST on call**

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### Call Details

Call opened: 26/08/2010 09:38  
Call taken by: Mrs Carol Kennedy  
Filer

Company: Two Division  
PIN: 123456

Medication is for (Employee name): Mr James Smith  
Employee phone: 01234567890  
Job title: Tester  
Sentinel card: No  
Safety critical: No  
Working alone: No  
Line manager name: Mr John Smith  
Line manager phone: 01234578902  
Line manager fax: 01234567890  
Line manager email:  
Caller:  
Caller phone:  
Caller fax:  
Caller email:

### Medication details and review

#### Medication review and advice

**Paracetamol**  
500mg, 4 per day, 0-3 hours ago, Taken before, No side effects

**Pharmacist's review**  
Can resume normal duties but must report any side effects to line manager.

**Further restrictions**

**Health advice**

**Further comments**  
DO NOT take with any other paracetamol medication.

For future reference, please take a note of the call ID 141.

We have sent this Medical Review to:

By email:  
By fax:  
+441234567890

[Download review summary](#)

If you have entered an unusual, mis-spelt or multi- medication, the review will be conducted by our pharmacist and a verbal response provided within the hour, followed soon after by a fax or email. The individual placing the call will see this screen outlining the Call ID and details of where the medication check form will be sent. Once the form has been sent, this should be printed for holding on the personnel file.

### Call Details

Call opened: 06/08/2010 15:33  
Call taken by: Mrs Carol Kennedy  
Filer

Company: Chemist On Call - Administrator  
PIN: 3019

Medication is for (Employee name): Mr a b  
Employee phone: 0  
Job title: x  
Sentinel card: Yes  
Safety critical: Yes  
Working alone: Yes  
Line manager name: Mr t y  
Line manager phone: oo  
Line manager fax:  
Line manager email: a@b.com  
Caller:  
Caller phone:  
Caller fax:  
Caller email:

### Personal Details - Medication Details - Confirmation

#### Medication

**Paracetamol**  
500mg, 4 per day, 0-3 hours ago, Taken before, No side effects

**Lemsip**  
1 sachet, 4 per day, 0-3 hours ago, Taken before, No side effects

Thank you for checking this medication today.

For future reference, please take a note of the call ID 96.

We aim to get the advice confirmed verbally within an hour.

Furthermore, we will send out the medical review to:

By email:  
a@b.com

By fax:

[Go to Chemist On Call website](#)

## Emailed/Faxed Medication Check Form



Chemist On Call  
**020 1233 4567**  
<http://www.chemist-on-call.com>

Medication Review (page 1 of 2)	Employee Details	Contact Details
Call reference: 55 Date/time call: 06 July 2010, 15:39 Review reference: 42 Date/time review: 19 July 2010, 18:00	Name: <b>Mr Sandeep Shetty</b> Company: <b>Chemist On Call Ltd (1234568)</b> Contact details: Job title: <b>Engineer</b> Sentinel Card: <b>No</b> Safety critical?: <b>No</b> Works alone? <b>No</b>	Employee: <b>Mr Sandeep Shetty</b> Phone: <b>07907 123456</b> Fac: Email: <b>s.shetty@hotmail.com</b> Line manager: <b>Mrs Allison Tolhurst</b> Phone: <b>07970 987456</b> Fac: <b>02078641234</b> Email: <b>a.tolhurst@coc.com</b> Caller: Phone: Fac: Email:

Please read carefully to understand all medication restrictions and health advice where detailed. This record should be placed on the individual's personnel file for future reference.

Medications Reported						
Medication:	Dosage:	Dosage frequency:	Last dose:	Exact time:	Taken before:	Side effects:
Paracetamol	10mg	3 per day	0-3 hours ago	12:30pm	No	
Ibuprofen	10mg	4 per day	0-3 hours ago	12:30pm	No	

Review Summary
Based on the medication(s) reported, the following outcome MUST be followed:  <b>Do NOT carry out normal duties. May perform other safety critical duties if accompanied at all times and must report any side effects to line manager.</b>  <b>This applies for the duration of medication and for a further 12 hours after final dose.</b>

Further Restrictions
Refer to Occupational Health Practitioner (OHP), medication suggests an underlying condition. Restrictions remain until lifted by OHP.  <b>Train driver must NOT drive.</b>  <b>Commercial vehicles must NOT be driven.</b>  <i>Aliquam tincidunt mauris eu risus.</i>  <i>Integer vitae libero ac risus egestas placerat.</i>  <i>Donec quis dui at dolor tempor interdum.</i>

### Health Advice and Further Comments

Please note: The medication advice provided here covers the individual named for the the above stated medications ONLY. If one or more medications are taken alongside the item(s) to be checked, these MUST be stated. Failure to state all medications taken may invalidate the advice given. Any changes to medication MUST initiate a new check. Remember to declare ALL medication taken at the time of drug and alcohol screening.

### Medication Details and Review

Medication:	Outcome:	Further restrictions:	Health advice:
Paracetamol	Can resume normal duties but must report any side effects to line manager.	Train driver must not drive.	Do not work for the next 3 hours after last dose.
Ibuprofen	Cannot work. This applies for the duration of medication and for a further 24 hours after final dose.	Refer to Occupational Health Practitioner (OHP). Medication suggests an underlying condition. Restrictions remain until lifted by OHP. Train driver must not drive.	Do not work for the next 72 hours after last dose.

End of medication review for **Mr Sandeep Shetty**  
Call Reference: 55  
Review Reference: 42